

Managing the Impact of COVID-19 Updated 2020-03-22

All Seniors Care senior management continues to closely monitor the status of Covid-19, stay informed of all developments and implement recommendations from the World Health Organization, Public Health Agency of Canada and Provincial Health Ministries. We are also mindful of the importance of staying active will managing the infection control procedures necessary to remain safe.

Encouraging good social distancing practices.

Building access is controlled, only essential visitors are allowed with non-essential visitors being denied access. All visitors are being screened prior to entry. People who actively provide direct, daily care of a resident are considered essential and granted access.

Meal services in dining rooms have been scheduled in shifts and tables reorganized to create social distancing. Common areas have been re-arranged to provide greater separation between residents. Social distancing has also been applied to activity schedules which have been developed to encourage smaller group activities.

Any resident choosing to self-isolate will be supported at mealtimes with tray service and during the day through specialized activity schedules created to help keep active and engaged while remaining in their suite.

All residents are being encouraged and supported to stay connected with family by way of the telephone, Facetime and other technologies.

Assisting in everyway possible.

Staff members are available to help reduce the daily impact of these measures. If personal supplies are needed:

- ✓ Our Tuck Shops have been stocked
- ✓ We have an order sheet at reception and will do a shopping run daily to pick up anything that our residents need

We are extremely proud and thankful of the dedication, love and care our staff has been providing for our residents and encourage everyone to remain calm, be cautious and respect the infection control precautions we have in place.

Sincerely,

Jackie Dusome RN CHRL Vice President of Compliance